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Date of Deposit: February 13, 2007

Attorney Docket No.: 27996-133  
(formerly 103180-45024)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Peter Tavernese Jr. Examiner: Nguyen, Quynh H.  
Serial No.: 09/745,305 Group Art Unit: 2614  
Filed: December 21, 2000 Confirmation No: 2060  
Title: **CUSTOMER SERVICE RESPONSE SYSTEM FOR INTERACTION WITH  
CUSTOMER SERVICE AGENTS**

**MAIL STOP AF**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**PETITION FOR EXTENSION OF TIME**

Pursuant to 37 C.F.R. § 1.136(a), Applicant hereby petitions for a one-month extension of time to respond to the October 13, 2006 Final Office Action. With the extension, a Response is due on or before February 13, 2007. A check in the amount of \$120.00 in payment of the fee required under 37 C.F.R. § 1.17(a)(2), for a large entity, is enclosed herewith.

The Director is hereby authorized to charge any fee that may be due, or to credit any overpayment, to Deposit Account No. **50-0311**, Ref. No.: **27996-133**, Customer Number: **35437**.

A duplicate copy of this Petition is enclosed.

Respectfully submitted,

Dated: February 13, 2007

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